

The Future of Insurance Claims

29th February 2024



We exist to connect a fragmented ecosystem





InsTech.ie Members







Irish InsurTech Directory

Abi Global Health	CalQRisk	Describe Data	Hublio	Marshmallow
AID Tech	CameraMatics	Dimply	ID-Pal	MCL InsreTech
Alchemy	Carisma	DOCOsoft	Inaza	MedoSync
Ancillary	Carne	DriveFocus	Inclusio	MedRev
Applied	Centric	Empeal	ITUS	MobyShare
ApplyOn	Circulator	Eppione	Kota	Oblivious
Autoaddress	Clevermoney	Evervault	Kayna	Online Application
AUXION	Cloda	Exante	Kainos	ProtexAl
Billwinner	CodeEast	FRS Invest Pro	Know Your Customer	Parly
Blink Parametric	Companjon	Fineos	Kyiper	Peeled
Blue Sona	Corlytics	Fire	Life & Provide	Piprate
Bonkers.ie	Covernet	Galvia	Liferay	PocketBox
Bowline	Creditlogic	Gamma	LoyalBe	ProtexAl
BrokerAl	Cushla	Getvisibility	Luna Connect	QLindex
BrokerlQ	Cyberworks	GroupRisk.ie	MailMetrics	Reitigh



Sedicii	Utmost
Seopa	Valid8Me
Servisbot	Vaultree
Skytek	ViClarity
Smart Flow	Vistre
Smarttech247	we2sure
Spire Software	Xpanse Al
Sproutplans	Xtract
Taxifair	Xtremepush
Teambase	
Tigim	
Transpoco	
Traxsit	
Ucompare.ie	
Uoto	

Irish InsurTech Map 2024

We're adding more companies to this map. If you are an Irish InsurTech company that should be featured here, get in touch.

Customer Engagement & Digital



Motor & Fleet

Enterprise

Data Intelligence

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The Future of Claims

6pm – 8pm Platform X, KPMG, IFSC, Dublin 1

Thursday, 29 February



The Future of Insurance Claims

A technology-enabled service delivery with a digital claims process is now non-negotiable and mission-critical. The growth engine for insurers is customer retention and loyalty, both of which are largely driven by customer interactions with their insurers, specifically the claims experience. The key enablers for the future of claims are a combination of insurance claims process transformation, adoption of new technologies, a connected partner ecosystem, and a talent model that values technical claims handling and data science skills.

We'll explore all these areas of claims innovation with experts from EIS, Esure and Rightindem:

Rory Yates - Global Head of Strategy for EIS

Rory will discuss the new trends in the world of claims delivered as an ecosystem and powered by AI and the new power delivered by insuretechs

Roy Jubraj – Insurtech Adviser and ex **Chief Strategy and Transformation Officer** for esure Roy will discuss the multi-award winning esure claims transformation, the challenges they overcame and how they remained focused on the business outcomes, of delivering on their promise by improving customer experience, whilst reducing the cost of claims by 50%, and increasing digital engagement threefold.

Rightindem, an award winning global Insurtech with a mission to transform the way the insurance industry deals with claims, will share how they put the customer at the heart of the journey.



Claims as a strategic asset





Business capabilities

Customer

Capabilities





Thank You

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Transforming Customer Engagement with Broker Q

Online Event

05 March 2024, 1pm IST





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